

## Accessibility Resources

### The Canadian Hearing Society

575 Thornton Road North, Unit 7  
Oshawa, ON L1J 8L5  
404.8490  
TTY: 1.888.697.3617  
Fax: 404.2012  
Email: [info@chs.ca](mailto:info@chs.ca)  
Website: [chs.ca](http://chs.ca)

Provides services that enhance the independence of deaf, deafened and hard of hearing people, and that encourage prevention of hearing loss.

- Hearing Care Counselling Programs (Seniors 55+)
- Hearing Help Classes
- Employment Services
- Ontario Interpreting Services
- General Support Services
- Connect Counselling

### Canadian National Institute for the Blind, Durham Region CNIB Service Centre

55 Gordon Street, Suite 207A  
Whitby, ON L1N 0J2  
430.7611  
1.800.563.0887  
Fax: 430.7622  
Email: [info@cnib.ca](mailto:info@cnib.ca)  
Website: [cnib.ca](http://cnib.ca)

Services are available by appointment only.

- Vision Rehabilitation
- Low Vision Clinic
- Technical Aids
- Independent Living Skills
- Orientation and Mobility Instruction

### Community Care Durham Ajax Pickering Community Office, Home Support Services

1420 Bayly Street, Unit 6  
Pickering, ON L1W 3R4  
837.0017  
Fax: 837.7535  
Website:  
[communitycaredurham.on.ca](http://communitycaredurham.on.ca)

Home Support Services Provided:

- Transportation (medical appointment, shopping, local & long distance available)
- Light housekeeping
- Meals on Wheels
- Telephone Security Checks Daily
- Home maintenance yard work, grass cutting, snow shovelling or one-time clean up

### Community Living Ajax, Pickering and Whitby

177 Dowty Road  
Ajax, ON L1S 2G3  
683.6732  
Fax: 683.6820  
Email: [info@apwcommunityliving.org](mailto:info@apwcommunityliving.org)  
Website: [cl-apw.org](http://cl-apw.org)

Non-profit organization that provides support services to people with disabilities.

- Residential independent living
- 18 years and up
- Group Home Program / Day Programs
- Vocational Work Environment / Supported Employment Program
- Family Services
- Membership - \$10 annually

### **Durham Association for Family Respite Services**

850 King Street West, Unit 20  
Lower Level Rear  
Oshawa, ON L1J 8N5  
436.2500  
1.800.500.2850  
Fax: 436.3587  
Email: [info@dafrs.com](mailto:info@dafrs.com)  
Website: [dafrs.com](http://dafrs.com)

Non-profit organization that provides volunteer respite care and informs families of support and funding sources available.

### **Durham Deaf Services**

900 King Street East  
Oshawa, ON L1H 1G9  
579.3328  
TTY: 579.6495  
Fax: 728.1183  
Email: [info@durhamdeaf.org](mailto:info@durhamdeaf.org)  
Website: [durhamdeaf.org](http://durhamdeaf.org)

Services Provided:

- American Sign Language
- Interpreting Services
- Family Communication Program
- Community Support Services
- Children's Programs
- Public Education Presentations / Resource Centre / Workshops
- Information and Referral Services

### **Durham Region, Social Services Department**

605 Rossland Road East, 1<sup>st</sup> Floor  
Whitby, ON L1N 6A3  
668.7711  
1.800.372.1102  
Fax: 666.6218  
Email: [info@durham.ca](mailto:info@durham.ca)  
Website: [durham.ca](http://durham.ca)

Provides a variety of programs throughout Durham Region:

- Income Support
- Ontario Works Financial Assistance
- Discretionary Benefits
- Child Care Centre / Programs
- Child Care Subsidy
- Behavioural Management Services

### **Learning Disabilities Association of Durham Region**

PO Box 346  
Pickering, ON L1V 2R6  
430.9230  
Email: [info@ldadr.on.ca](mailto:info@ldadr.on.ca)  
Website: [ldadr.on.ca](http://ldadr.on.ca)

Registered charitable organization dedicated to assisting individuals and their families deal with learning disabilities.

**Ontario Ministry of Community and Social Services Assistance for children with severe disabilities, special services at home program**

850 King Street West  
Oshawa, ON L1J 2L5  
440.1030  
1.800.722.1196  
Fax: 433.7650  
Website: [mcss.gov.on.ca](http://mcss.gov.on.ca)

Provides assistance for children with severe disabilities. Assists parents with extraordinary costs related to the care of their disabled child

**Resources for Exceptional Children & Youth Durham Region**

865 Westney Road South  
Ajax, ON L1S 3M4  
427.8862  
1.800.968.0066  
Fax: 427.3107  
Email: [info@rfecydurham.com](mailto:info@rfecydurham.com)  
Website: [rfecydurham.com](http://rfecydurham.com)

The program was designed to support the inclusion of children with disabilities in to the community.

- Family and licensed child care
- Service Coordination
- Support Staff
- Workshops
- Family Networking

**Bell Relay Service (BRS)**

Voice Calls 1.800.855.0511  
TTY 1.800.267.6511 or dial 711  
1.800.855.0511 (Voice to TTY)  
711 (TTY to Voice)

BRS allows TTY (teletypewriter) users and hearing people to talk to one another by phone. Specially trained BRS operators handle these calls. Operators are available 24 hours a day, 7 days a week.